

# Booking information for city tours operated by Braunschweiger Verkehrs GmbH

- Hiring of the vintage bus on specific dates -

## **Payment:**

After the city tour through invoicing by Braunschweiger Verkehrs GmbH.

## **Booking amendments:**

Alterations and rescheduling (date, time, meeting point) are only acceptable in writing and can only be executed subject to availability.

## **Cancellations:**

Cancellations are only acceptable in writing. In the event of the timely cancellation of a tour (14 days prior to the city tour) by the customer, no costs will be incurred; thereafter, 50 % of the agreed rental price will be charged.

In the event of cancellation by the customer on the day of the city tour or in the event of the group not attending, the full price will be charged.

## **Tour guide (optional):**

In addition to the hire of the vintage bus, tour guides can be arranged by Braunschweig Stadtmarketing GmbH. The arranged tour guide is responsible for the execution of the booked tour.

The detailed booking conditions for the booking of a tour guide through Braunschweig Stadtmarketing GmbH can be found at:

[http://www.braunschweig.de/english/touristservice/tours/booking\\_information.php](http://www.braunschweig.de/english/touristservice/tours/booking_information.php).

## **Further information:**

- **Seating capacity:**  
There are 45 seats on the vintage bus.  
If a tour guide accompanies the city tour, a seat must be made available for this person.
- **Vehicle:**  
In the event of the vintage bus being unavailable due to technical problems, the option exists of conducting the tour in a modern vehicle.
- **Catering:**  
Drinks and small snacks can be brought along.  
It is a requirement that participants dispose of their own rubbish.
- **Pets:**  
Pets are not allowed on the tour.
- **Accessibility:**  
The tours are not barrier-free; several steps must be negotiated when boarding the bus. It is possible to park a walking frame on the bus.

Subject to change without notice.

Status: 1<sup>st</sup> April 2020